

**R. N. Fey Company, Inc.**  
**d/b/a**  
**Fey Insurance Services**

**Privacy Policy**

**Our Privacy Pledge:**

R. N. Fey Company, Inc. d/b/a Fey Insurance Services believe that information personal to you should be respected and protected. For this reason, we are committed to protecting your personal information and using it only as appropriate to provide you with the best possible service, products and opportunities. This privacy policy, which describes our information practices and policies in detail, applies to our relationship with you if you are an individual who inquires about and/or obtains products or services from us for personal, family or household purposes.

**Information We Collect:**

We may collect personal information about you from a variety of sources. A great deal of the information we collect, such as you name, address, social security number, assets and income, comes from you during the application process. We also may collect personal information about you from third parties such as governmental entities, medical sources and consumer reporting agencies. The information we collect can include such things as your credit history, motor vehicle reports, inspections of your property and other information concerning your previous insurance policies, including your claims history. In addition, we may collect information about you to properly investigate and resolve any claims.

**Information We Disclose to Third Parties:**

Unless you expressly direct us to do so, we will not disclose personal information about you to third parties for their marketing purposes. We share personal information about you with third parties (that is people and companies not affiliated with us) only as necessary to provide you with our products and services and as otherwise permitted by law. For example, we may disclose your personal information as necessary to service your policy; investigate and pay claims; comply with state and federal regulatory requests or demands; and to process other transactions that you request. Persons to whom we may make such disclosures include insurance regulators, insurance companies, consumer-reporting agencies, the Medical Information Bureau, your mortgage or premium finance company, insurance adjusters and insurance premium auditors.

**Information We Share Within Our Corporate Family:**

We are permitted by law to share information about our experiences and transactions with you (such as your payment and claims history and types of insurance coverage you purchase from us) within our family of companies, which presently consists solely of financial service providers. We do sometimes share this information in order to best serve you.

**Information Security:**

We restrict access to personal information about you to those employees who need to know that information in order to provide products and services to you. We maintain physical, electronic and procedural safeguards to guard your personal information. We hold our employees responsible for upholding our privacy standards.

**Updates and Feedback to This Privacy Statement:**

If we need to amend this Privacy Statement in the future, we will note the date of the revision at the bottom of the page. If we make any substantial changes in the way we use your personal information, we will notify you and provide additional instructions as necessary.

Your thoughts about our privacy statement are important to us. Please share them with us:

**Via e-mail:** [tfey@fevinsurance.com](mailto:tfey@fevinsurance.com)

**By calling:** 513/523-6341

Thank you for choosing our agency for your insurance needs. We look forward to continuing to offer insurance protection to you and your family.

Effective date: **June 30, 2001**